

All Rounder Job Description

The Company

Boulders is a vibrant and dedicated team whose mission is to:

"Give everyone the opportunity to enjoy the benefits the world of climbing has to offer and help them achieve their climbing goals, regardless of age, ability or background."

Climbing offers opportunities to stay active, be healthier and happier, meet new people, challenge ourselves both physically and mentally and get out and explore the wider outdoors. It spans age, ability and background and offers an ever-evolving challenge and opportunities to explore. Indoor climbing is the simple, accessible entry into this pastime. Start in your local centre with a friendly team providing all the advice, mentoring and equipment. From here, join our community and watch the adventure unfold.

Key areas of responsibility / what to expect daily:

- Welcome visitors by greeting, advising, and always booking them into the facility with ease and professionalism.
- Follow all internal procedures when required to ensure customer safety.
- Perform other clerical receptionist duties associated with the front of desk duties.
- Deliver a range of climbing sessions, including 'give it a go' climbing and bouldering classes, adult classes, children's classes, and mixed groups.
- Actively work with colleagues towards achieving Boulders mission.
- Ensure that a professional manner is projected at all times.
- Ensure that all areas are kept clean and tidy.
- Make a range of hot drinks and serve cakes and snacks to customers (training will be provided)
- Any other duties as required.

Essential Skills

- A passion for climbing and for inspiring others to participate in the sport.
- Good communication and listening skills.
- Excellent customer service
- Committed, flexible, team player.
- Be able to interact well with and motivate others.
- Be proactive, able to work on your own initiative.
- A reliable timekeeper.
- Have good organisational skills.



Desirable Skills

- Barista or café experience
- CWI Award

Wage and benefits

- Hourly rate based on previous experience, qualifications, and performance (NMW+)
- Free Climbing!
- Friendly team environment
- Support with agreed continued professional development