

## CLIMBING INSTRUCTOR JOB DESCRIPTION: Part time contacted or Casual

### Overall Purpose

Boulders exists to inspire and help people get into climbing and take their climbing further. Our passionate team of instructors are on hand to inspire our customers at every point in their climbing journey. Be it their first climbing experience, learning the next set of skill to take their climbing further or encouraging them to get more from our facility or the wider world of climbing. The main activity is the provision of high quality climbing sessions that make the sport accessible and fun to everyone regardless of ability. The second is to help customers understand the next step they can take in their climbing journey and finally to help out across the facility and company to grow and improve everything we do at Boulders.

### Relationships:

- Reports to Full Time Senior Instructor and Senior Admin.
- Close liaison with other Instructors, reception staff, coaches, and Café team.
- Mentoring of more junior members of the team.

### Salary Range & Benefits:

£7.50 - £10.00 an hour – Part time / Casual  
£14,000 to £16,500 per annum  
Depending on qualifications and experience  
Use of climbing wall by post holder (after probationary period depending on minimum hours worked.)  
Support with progression on National Climbing awards up to set figure per annum – see contract

### Hours and Leave:

0 -25 hours per week depending – see contract  
Our busiest periods are predominantly evenings and weekend days.  
28 days leave per calendar year (n.b. the centre is open for most bank holidays) pro rata – see contract for details

### Duties and responsibilities

- Deliver the full suite of climbing products offered by Boulders.
- Actively engage with our community to promote the world of climbing and the activities of Boulders.
- Contribute feedback and ideas to further enhance Boulders' long term mission.
- Actively work with team and colleagues towards achieving long term Boulders mission.
- Proactively seek to ensure Boulders is portrayed as a fun, smart and professional organisation.
- Engage with all centre users in a friendly, enthusiastic and professional manner.
- Delivery of the full range of climbing instruction, starting with Give it a Go sessions, and over time expanding to include bouldering, lead climbing, adapted climbing, NICAS, and floor walking. Include working with children and adults.
- Aim to be as efficient with time and resources as possible whilst maintaining high standard of customer engagement.
- Ensure the centre is clean and tidy and all relevant facilities checks are completed.
- Deal with accidents, incidents and near misses as they arise.
- Report or resolve maintenance issues.
- Any other duties as required.

### **Post Holder Specification**

#### Essential:

- A passion for climbing and for inspiring others to join us.
- At least one year experience in climbing.
- Climbing Wall Award or Single Pitch Award, training.
- Commitment to providing excellent customer service.
- A desire to continually improve and develop your climbing both personally and professionally.
- Current First Aid Certificate (16 hours minimum)
- Clean DBS check.
- Clean driving licence.

#### Desirable:

- Experience in coaching or leading children or adults in a sport or activity.
- Experience in a busy climbing wall.
- Foundation Coach and/or Development Coach Award.
- Climbing Wall Leading Award or higher.
- Route setting experience.
- Practical building maintenance skills and qualifications.
- Welsh language.